

# Dear Visitors



**If you currently have one or more of the COVID-19 symptoms below that are new or worsening (symptoms should not be chronic or related to other known causes or conditions):**

- Fever and/or chills
- Cough or barking cough (croup)
- Shortness of breath
- Decrease or loss of smell or taste
- Fatigue and/or muscle aches/joint pain (for adults)
- Nausea/vomiting, and/or diarrhea (for children <18 years of age)

(Exception: If you received a COVID-19 vaccination in the last 48 hours and are experiencing mild fatigue, muscle aches, and/or joint pain that only began after vaccination.)

**OR if you answer YES to ANY of the following questions:**

- Has a doctor, health care provider, or public health unit told you that you should currently be isolating (staying at home)?  
(This can be because of an outbreak or contact tracing.)
- Do you live with someone who has been told by a doctor, health care provider, or public health unit that they should currently be isolating?  
(If you are fully immunized\* or have tested positive for COVID-19 in the last 90 days and since been cleared, answer "No." OR If the individual experiencing symptoms received a COVID-19 vaccination in the last 48 hours and is experiencing mild fatigue, muscle aches, and/or joint pain that only began after vaccination, answer "No.")

**Please DO NOT come into the pharmacy AND contact either your health care provider or Telehealth Ontario (1-866-797-0000) to get advice or an assessment, including if you need a COVID-19 test. Please call the pharmacy at the number below with any questions/concerns or to arrange for delivery/pick-up of your medication(s).**

\* A person is fully vaccinated against COVID-19 if,

- (a) they have received,
  - (i) the full series of a COVID-19 vaccine authorized by Health Canada, or any combination of such vaccines,
  - (ii) one or two doses of a COVID-19 vaccine not authorized by Health Canada, followed by one dose of a COVID-19 mRNA vaccine authorized by Health Canada, or
  - (iii) three doses of a COVID-19 vaccine not authorized by Health Canada; and
- (b) they received their final dose of the COVID-19 vaccine at least 14 days before seeking access to the premises

**Contact Information:**