

### **OPMPP Patient Verbal Consent: Pharmacist Script**

The Ontario Pharmacists' Association and the University of Waterloo School of Pharmacy are conducting a research study involving an opioid and chronic pain medication consultation with the pharmacist. If you meet the eligibility criteria for this study, your involvement will include attending (either in person or virtual) up to 3 appointments with the pharmacist which include an initial consult and up to 2 follow-ups. The purpose of these appointments will be to review your medical history and medications, identify opportunities to optimize your therapy and provide you with education.

After each appointment, the pharmacist will fill out an online outcomes survey to share with the research team. This survey will not contain any patient health information and your name will never be identified. Your pharmacist will assign a unique participant ID used to communicate with the research team when submitting the online outcomes survey. Some examples of outcomes that are shared with the research team include: the amount of time to complete the appointment, the categories of drug therapy problems identified by the pharmacist, and the categories of education provided to you. The purpose of the outcomes survey will be to help demonstrate the potential for improved health outcomes as a result of the opioid and chronic pain medication consultation.

Following each appointment with the pharmacist you will be invited to complete a 5-minute anonymous satisfaction survey. The survey can be completed online or via a physical copy mailed to the research team. The anonymized data from either survey may be used in publications and scientific presentations to advocate for a standardized and publicly available service for patients.

Please note that your decision to participate in this research study is voluntary and will not impact the care you receive from the pharmacy.

You may withdraw your consent to participate at any time. You may request to have your data from the outcomes survey removed from the study up until publication (estimated to occur by March 2025) by contacting the research team at [opmpp@opatoday.com](mailto:opmpp@opatoday.com) or 1-877-341-0788. However, data cannot be removed from the satisfaction survey as it is anonymous when submitted. Data from both surveys will be stored on a password-protected computer for 7 years.

If you do not meet the study eligibility criteria or do not consent to participate in this study but would still like to review your medications, ask your pharmacist about their services. Please note that other services may have their own eligibility criteria for it to be an insured service. If you do not meet the eligibility criteria, you may be required to pay out of pocket for the professional service. Please speak to your pharmacist for more information. This study has been reviewed and received ethics clearance through the University of Waterloo Research Ethics Board (REB #45514). If you have questions for the Board, contact the Office of Research Ethics, toll-free at 1-833-643-2379 (Canada and USA), 1-519-888-4440, or [reb@uwaterloo.ca](mailto:reb@uwaterloo.ca). For all other questions regarding this project, please contact the research team at the Ontario Pharmacists Association at 1-877-341-0788 or [opmpp@opatoday.com](mailto:opmpp@opatoday.com).

**Patient Verbal Consent to Participate:**

By providing verbal consent, you are not waiving your legal rights or releasing the investigator(s) or involved institution(s) from their legal and professional responsibilities. You were read the information presented in the study script and have had the opportunity to ask any questions related to this study and to receive satisfactory answers to your questions, including any additional details. You are aware that de-identified data from the outcome and satisfaction surveys will be included in scientific presentations and/or publications. You were informed that participation in the study is voluntary, and that you can withdraw your consent at any time, up until publication of the study results. You are also aware that if you do not meet study eligibility criteria, or do not consent to participate, there are other services available outside of the research study.

By agreeing to participate, you are indicating that you have:

Been read and understand the study information

You voluntarily agree to participate

If you do not agree and do not wish to participate, let the pharmacist know.

Pharmacist to gather verbal consent from patient to participate in OPMPP study and document in verbal consent log.